**Danait Gebremedhin**

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[Linkedln](https://www.linkedin.com/in/danait-alemu-gebremedhin-402770270/)| [GitHub](https://github.com/Danusha6)

**RELEVANT SKILLS**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| * HTML / CSS * SQL * GitHub * Python | * Microsoft Office Suite * Office 365 * Zoom * JavaScript | * Project Coordination * Customer Service * Business Communication * Teamwork |  |  |  |

**EXPERIENCE**

**Allied Universal Security Services,** Seattle, WAApril 2023 – Present

*Security Officer*

* Providing superior customer service.
* Monitoring public access and ensuring the security of all personnel and visitors.
* Patrolling property, monitoring surveillance equipment, and access points.
* Completes reports by recording observations, information, occurrences, and surveillance activities.

**Next Car/Rent-A-Wreck,** SeaTac, WAAugust 2022 - March 2023

*Customer service representative*

* Communicating with customers through various channels.
* Managing incoming calls and customer service inquiries
* Maintaining a positive, empathetic, and professional attitude toward customers always.
* Identifying and assessing customer needs to achieve satisfaction.

**Tsega Child Clothing,** Addis Ababa, Ethiopia October 2020 – May 2022

*Salesperson*

* Perform cost-benefit and analysis of existing customers to meet their needs.
* Excellent selling, negotiation and communication skills
* Prioritizing, time management and organizational skills
* Relationship management skills and openness to feedback.

**EDUCATION**

**Year Up / Seattle Central College,** Seattle, WA March 2023 – March 2024

*Year Up is an intensive, competitive technical training and career development program. The program includes college-level courses, professional training and a six-month internship.*

* Completed coursework in Software Development and Testing, Project Management, and Business Communications, with specialized training in Application Development, including HTML, CSS, and JavaScript

**North Seattle College,** Seattle, WA September 2022 – Present

1. Pursuing Associate of Application Development
2. 4.0 GPA

**LANGUAGE**

Amharic – Native/ Bilingual Proficiency

Tigrigna – Professional Working Proficiency